

# **Policy Statement on Quality Health, Safety & Environment**

MCB's management is aware of its responsibility with regard to Quality, Health & Safety and the Environment. It strives to meet the requirements and wishes of its clients, shareholders, employees and suppliers, as well as its statutory obligations, in an effective and economic manner.

## **Quality, Health, Safety and Environment objectives**

- The safety, mental and physical health of all employees is paramount. Our employees are the foundations we build on. We want to work according to our core values.
- MCB's success in the market is based on customer and market-oriented entrepreneurship. MCB provides the customer experience with practical substance, customer contact gets the highest customer rating compared to its competitors.
- When it comes to sustainability, MCB realises that its own operational management is only a small section of its responsibility in the chain. Sustainable own operations form the basis from which MCB wants to play a key role in making the entire chain more sustainable.

The above objectives revolve around MCB's core values (MCBs):

*Met elkaar* (Together), *Continu beter*, (**Continuously better**), *Betrouwbaar* (reliable) and *Slim* (Smart).

## **Approach**

- Health & Safety
  - Everyone is primarily responsible for their own safety and that of their colleagues. We expect risky situations to be identified so that they can be resolved. Tackling health & safety issues is primarily a line management responsibility.
  - A multiannual safety policy plan has been drawn up, fleshing out health & safety objectives in fifteen principles, with underlying requirements. In addition to the safety policy plan, there is a up-to-date RI&E. For both processes, the necessary measures have been worked out in a plan of action that is periodically evaluated and adjusted according to the Deming cycle (PLAN-DO-CHECK-ACT cycle).
  - In addition, MCB strives towards a continuous improvement process with regard to health & safety.
- Quality
  - We employ strict standards. All employees carry out their work in the correct manner, in accordance with established procedures and working methods. But we want to improve continuously: everyone is invited to improve the standards in a structured manner where desired. This enables MCB to constantly supply its customers good quality and to continue to develop.
  - MCB has implemented the quality management standard ISO 9001:2015 and has obtained certification within this scope. In addition, MCB strives towards a process of continuous improvement in the area of quality.
- Environment (Sustainability)
  - Environment is an integral aspect of business operations. MCB actively minimises its energy consumption and works to promote and offer more recycled and environmentally friendly metals to its customers. MCB wants to reduce the CO<sub>2</sub> impact of its purchased metals by 50% by 2035 compared to 2020 (scope 3). MCB also wants to reduce the CO<sub>2</sub> impact of its purchased metals by 50% by 2035 compared to 2020 (scope 3). MCB also commits itself to a 50% reduction of total CO<sub>2</sub> emissions (scope 1 and 2) in 2030.
  - Everyone within MCB is responsible for ensuring that, within the scope of their position, the impact on the surrounding environment is kept to a minimum.
    - ❖ This concerns energy consumption, substrate deposits and air emissions as well as the use of raw materials.
    - ❖ To stabilize and reduce waste generation, with an emphasis on recycling and waste separation.
    - ❖ Ensuring sufficient quality and care for the environment at vendors and subcontractors.
  - MCB Nederland has implemented the environmental management standard ISO 14001:2015 and has obtained certification within this scope. In addition, it complies with legal requirements and anticipates

coming legislation and regulations. MCB also strives for continuous improvement in the fields of the environment and sustainability.

There is open communication about the above issues with both internal and external stakeholders.

The key to MCB's success is our staff. Where necessary, awareness is raised by means of information, instructions and training, so that employees work in a result-oriented, integrally-minded, entrepreneurial and responsible manner and are focused on the efficiency of the process.

All managers are responsible for the correct observance of the procedures and working methods and are expected to be constantly working on improvements by adjusting the standards when required.

The management assesses the SQEH care system for suitability and effectiveness through the management review and by analysing the results from external audits, employee satisfaction surveys and customer satisfaction surveys.

Every employee is expected to understand this policy statement. MCB also expects its employees to support each other and the management in achieving the objectives with regard to Quality, Health & Safety, Environment and Sustainability.

This statement relates to the following MCB divisions: MCB Nederland, MCB Specials and MCB Deutschland.

The Management  
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